

RECEIVED  
CENTRAL FAX CENTER  
FEB 28 2005

**HAMILTON & TERRILE, LLP**

8911 North Capital of Texas Highway  
Westech Center Suite 3150  
Austin, Texas 78759  
512.338.9100 Telephone  
512.345.7225 Facsimile

**FACSIMILE COVER SHEET**

**DATE:** February 28, 2005

**TO:** USPTO – Official Central Fax **FACSIMILE No.:** 703-872-9306  
**TELEPHONE:**

**FROM:** Stephen A. Terrile  
Hamilton & Terrile, LLP

**SUBJECT:** USSN 09/847,244  
Attorney Docket No. DC-02828  
Customer No. 33438

This transmittal consists of 14 page(s), including this cover sheet.

**MESSAGE:**

Enclosed for filing in USSN 09/847,244, please find a Revised and Resubmitted Appeal Brief (13 pages). Thank you.

If you do not receive all pages, please call (512) 338-9100.

The information contained in this facsimile message is intended only for the personal and confidential use of the designated recipient(s) names above. This message may be attorney-client communication, and as such is privileged and confidential. If the reader of this message is not the intended recipient or an agent responsible for delivering it to the intended recipient, you are hereby notified that you have received this document in error and that any review, dissemination, distribution or copying of this message is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone and return the original message to us by mail. Thank you.

RECEIVED  
CENTRAL FAX CENTER  
FEB 28 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Melissa D. Beebe, Heather L. Fenner, Kevin T. Jones  
Assignee: Dell Products L.P.  
Title: Automated Data Warehouse for Demand Fulfillment System  
Serial No.: 09/847,244 Filing Date: May 1, 2001  
Examiner: Elaine Gort Group Art Unit: 3627  
Docket No.: DC-02828 Customer No.: 33438

Austin, Texas  
November 29, 2004

Mail Stop AF  
COMMISSIONER FOR PATENTS  
PO Box 1450  
Alexandria, VA 22313-1450

**REVISED AND RESUBMITTED APPEAL BRIEF UNDER 37 CFR § 1.191**

Dear Sir:

Applicants resubmit this revised Appeal Brief in response to the Communication Re: Appeal mailed on February 16, 2005. This Appeal Brief has been revised to respond to the Examiner's objections to the Appeal Brief and also to place the Appeal Brief in conformance with current rules relating to Appeal Briefs.

A check in the amount of \$340.00 to cover the fee for the Appeal Brief was submitted with the previously filed Appeal Brief. The Commissioner is hereby authorized to deduct any additional amounts required for this appeal brief and to credit any amounts overpaid to Deposit Account No. 502264.

**I. REAL PARTY IN INTEREST**

The real party in interest is the assignee, Dell Products L.P. as named in the caption above.

## II. RELATED APPEALS AND INTERFERENCES

Based on information and belief, there are no appeals or interferences that could directly affect or be directly affected by or have a bearing on the decision by the Board of Patent Appeals in the pending appeal.

## III. STATUS OF CLAIMS

Claims 1 – 12 and 19 – 30 are pending in the application. Claims 1 – 12 have been rejected. Apparently claims 19 – 30 which were filed in the Supplemental Response dated March 11, 2004 have not been examined. Claims 1 – 12 and 19 – 30 are appealed. Appendix "A" contains the full set of pending claims.

## IV. STATUS OF AMENDMENTS

No Amendments have been filed subsequent to final rejection.

## V. SUMMARY OF CLAIMED SUBJECT MATTER

The present invention, as set forth by independent claim 1, relates to a method for scheduling work and delivery of material for mass-producing items in a factory. The method includes obtaining at least one outstanding customer order (see, e.g., step 410), determining a current state of an available inventory of at least one material from a plurality of material sources (see e.g., step 420), and periodically generating a work schedule and a material delivery schedule for producing the item using the at least one outstanding customer order and the current state of the available inventory (see e.g., step 440). Each outstanding customer of the at least one outstanding customer order includes an item ordered by a customer, and producing the item requires a required quantity of a required material. The periodically generating occurs at fixed time intervals (see e.g., page 12, lines 1 – 28 and Figure 2). The periodically generating occurs more than once during a manufacturing shift (see e.g., page 12, line 29 – Page 13, line 10 and Figure 2). The determining the current state of the available inventory is performed such that the

determining the current state of the available inventory is completed immediately prior to the generating the work schedule and the material delivery schedule (see e.g., page 13, lines 11 – 18 and Figure 2). The obtaining the at least one outstanding customer order is performed such that the obtaining the customer order is completed immediately prior to the generating the work schedule and the material delivery schedule (see e.g., page 12, lines 14 – 25 and Figure 2).

The present invention, as set forth by new independent claim 19, relates to a method for scheduling work and delivery of material for mass-producing information handling systems in a factory which includes obtaining a plurality of customer orders (see e.g., step 410), determining a current state of an available inventory of at least one component from a plurality of component sources (see e.g., step 410) and periodically generating a work schedule and a material delivery schedule for producing the ordered information handling system using the customer order and the current state of the available inventory (see e.g., step 440). Each customer order of the plurality of customer orders includes an ordered information handling system. The customer order specifies components for the corresponding ordered information handling system. Producing the information handling system ordered by the customer requires a plurality of components (see e.g., page 9, lines 11 – 18). At least one of the plurality of components varying from one ordered information handling system and another ordered information handling system based upon components specified by the customer order. Additionally, the determining the current state of the available inventory is performed such that the determining the current state of the available inventory is completed immediately prior to the generating the work schedule and the material delivery schedule (see e.g., page 13, lines 11 – 18 and Figure 2). The obtaining each of the plurality of customer orders is performed such that the obtaining the plurality of customer orders is completed immediately prior to the generating the work schedule and the material delivery schedule (see e.g., page 12, lines 14 – 25 and Figure 2).

#### VI. GROUNDS FOR REJECTION TO BE REVIEWED ON APPEAL

Claims 1 – 12 stand rejected under 35 U.S.C. § 102 over Noori, *Production and Operations Management*, McGraw-Hill, Inc. (1995), pp 422-601 (Noori).

Claims 19 – 30 filed on March 11, 2004 are not presently rejected and apparently have not been examined.

## VII. ARGUMENTS

### Claims 1 – 12 are allowable over Noori

The present invention provides an automated data warehouse 322, 362, 352, 372 and 332 (Scc Specification page 18, lines 6 - 20) for a demand fulfillment system 310 to provide current supply and demand for generating a work schedule and a material delivery schedule for manufacturing items, particularly commodities, built to customer order. The automated data warehouse uses outstanding customer orders for items as an accurate measure of current demand 410, and a current state of an available inventory of material for producing the items 420 as an accurate measure of current supply. The automated data warehouse uses all customer orders as a source of demand from the time the customer order is received until the customer order is fulfilled.

The specification sets forth

The phrase “[performing a function] immediately prior [to an event]” is used to describe performing a function at the last possible moment such that insufficient time remains to perform the function again before the event. This phrase is used to describe determining the current state of the available inventory and obtaining outstanding customer orders, and is intended to indicate that the inputs to generating the schedules are continuously updated so that they continuously reflect current supply and demand. With a current measure of supply and demand, work and material delivery schedules are accurate and efficient, minimizing excess inventory in the factory and producing items to fulfill customer demand as quickly and efficiently as possible. (Application, page 20, lines 7 – 15.)

Additionally, the specification sets forth

Another advantage of the invention is that it enables the factory to initiate more than one work schedule/build cycle and material delivery schedule during a given time period, such as during a manufacturing shift, without the need to maintain substantial in-house inventory of parts and/or raw materials. Manufacturing and delivery of materials are scheduled in response to customer demand rather than driven by a demand forecast or scheduled only at fixed intervals. More than one work schedule and material delivery schedule can be provided during a given time period because the automated data

warehouse provides an almost immediate source of current supply and demand. (Application, page 21, lines 5 – 12.)

More specifically, the present invention, as set forth by independent claim 1, relates to a method for scheduling work and delivery of material for mass-producing items in a factory. The method includes obtaining at least one outstanding customer order (see, e.g., step 410), determining a current state of an available inventory of at least one material from a plurality of material sources (see e.g., step 420), and periodically generating a work schedule and a material delivery schedule for producing the item using the at least one outstanding customer order and the current state of the available inventory (see e.g., step 440). Each outstanding customer of the at least one outstanding customer order includes an item ordered by a customer, and producing the item requires a required quantity of a required material. The periodically generating occurs at fixed time intervals (see e.g., page 12, lines 1 – 28 and Figure 2). The periodically generating occurs more than once during a manufacturing shift (see e.g., page 12, line 29 – Page 13, line 10 and Figure 2). The determining the current state of the available inventory is performed such that the determining the current state of the available inventory is completed immediately prior to the generating the work schedule and the material delivery schedule (see e.g., page 13, lines 11 – 18 and Figure 2). The obtaining the at least one outstanding customer order is performed such that the obtaining the customer order is completed immediately prior to the generating the work schedule and the material delivery schedule (see e.g., page 12, lines 14 – 25 and Figure 2).

Noori includes a plurality of chapters relating to various aspects of production and operations management. For example, Noori, Chapter 13 is titled "Managing Inventorics: Independent Demand Systems", Noori, Chapter 14 is titled "Aggregate Planning", Noori, Chapter 15 is titled "Material Requirements Planning", Noori, Chapter 16 is titled "Just-In-Time and Synchronous Operations", and Noori, Chapter 17 is titled "Upstream-Downstream Materials Management".

When discussing Noori, the examiner sets forth that:

Examiner contends that Noori does teach or suggest a method in which each outstanding customer order of the at least one outstanding customer order includes an item ordered by a customer (such as the appliance ordered or hamburger requested), and

producing the time requires a required quantity of a required material (eg appliances require specific materials as do hamburgers),

the determining the current state of the available inventory is performed such that the determining the current state of the available inventory is completed immediately prior to the generating the work schedule and the material delivery schedule the generation of work scheduling and delivery schedules (such as the work schedule and material delivery schedule are completed after the GE system checks availability and establishes the work schedule and delivery schedule, likewise in the hamburger illustration where the inventory is determined before the team decides to produce more hamburgers for an expected delivery time when a request is made by a guest), and the obtaining the at least one outstanding customer order is performed such that the obtaining the customer order is completed immediately prior to the generating the work schedule and the material delivery schedule (such as when the just-in-time system only responds when orders or demands require it, e.g. GE generates a work schedule to produce an appliance after one is ordered, hamburgers are cooked after guest request or take them). (Final office action, page 5.)

In general, Noori does not teach or suggest a method for scheduling work and delivery of material for mass-producing items in a factory where such a method includes obtaining at least one outstanding customer order, determining a current state of an available inventory of at least one material from a plurality of material sources, and *periodically generating a work schedule and a material delivery schedule for producing the item using the at least one outstanding customer order and the current state of the available inventory.*

Specifically, Noori does not teach or suggest such a method in which the periodically generating occurs *at fixed time intervals*, the *periodically generating occurs more than once during a manufacturing shift*, the determining the current state of the available inventory is performed such that the determining the current state of the available inventory is completed *immediately prior to the generating the work schedule and the material delivery schedule*, and the obtaining the at least one outstanding customer order is performed such that *the obtaining the customer order is completed immediately prior to the generating the work schedule and the material delivery schedule*, all as required by independent claim 1.

Accordingly, independent claim 1 is allowable over Noori. Claims 2 – 11 depend from claim 19 and are allowable for at least this reason.

Claims 19 - 30 are allowable over Noori

The present invention, as set forth by independent claim 19, relates to a method for scheduling work and delivery of material for mass-producing information handling systems in a factory which includes obtaining a plurality of customer orders (see e.g., step 410), determining a current state of an available inventory of at least one component from a plurality of component sources (see e.g., step 410) and periodically generating a work schedule and a material delivery schedule for producing the ordered information handling system using the customer order and the current state of the available inventory (see e.g., step 440). Each customer order of the plurality of customer orders includes an ordered information handling system. The customer order specifies components for the corresponding ordered information handling system. Producing the information handling system ordered by the customer requires a plurality of components (see e.g., page 9, lines 11 – 18). At least one of the plurality of components varying from one ordered information handling system and another ordered information handling system based upon components specified by the customer order. Additionally, the determining the current state of the available inventory is performed such that the determining the current state of the available inventory is completed immediately prior to the generating the work schedule and the material delivery schedule (see e.g., page 13, lines 11 – 18 and Figure 2). The obtaining each of the plurality of customer orders is performed such that the obtaining the plurality of customer orders is completed immediately prior to the generating the work schedule and the material delivery schedule (see e.g., page 12, lines 14 – 25 and Figure 2).

In general, Noori does not disclose or suggest a method for scheduling work and delivery of material for mass-producing *information handling systems* in a factory which includes obtaining a plurality of customer orders, determining a current state of an available inventory of at least one component from a plurality of component sources and *periodically* generating a work schedule and a material delivery schedule for producing the ordered information handling system using the customer order and the current state of the available inventory.

Specifically, Noori does not disclose or suggest such a method in which each customer order of the plurality of customer orders includes *an ordered information handling system*; the customer order specifies components for the corresponding ordered information handling

system; producing the information handling system ordered by the customer requires a plurality of components; and, *at least one of the plurality of components varying from one ordered information handling system and another ordered information handling system based upon components specified by the customer order.*

Additionally, Noori does not disclose or suggest such a method in which the determining the current state of the available inventory is performed such that *the determining the current state of the available inventory is completed immediately prior to the generating the work schedule and the material delivery schedule; and the obtaining each of the plurality of customer orders is performed such that the obtaining the plurality of customer orders is completed immediately prior to the generating the work schedule and the material delivery schedule.*

Accordingly, independent claim 19 is allowable over Noori. Claims 20 – 30 depend from claim 19 and are allowable for at least this reason.

#### IX. CONCLUSION

For the above reasons, Applicants respectfully submit that rejection of pending claims 1 – 12 and 19 – 30 is unfounded. Accordingly, Applicants request that the rejection of claims 1 – 12 and 19 – 30 be reversed.

This paper is submitted in triplicate.

I hereby certify that this correspondence is being sent to the COMMISSIONER FOR PATENTS via the USPTO Central Faximile on February 28, 2005.	
	2/28/05
Attorney for Applicant	Date of Signature

Respectfully submitted,



Stephen A. Terrile  
Attorney for Applicant  
Reg. No. 32,946

**APPENDIX "A"**

1. A method for scheduling work and delivery of material for mass-producing items in a factory comprising:

obtaining at least one outstanding customer order, wherein each outstanding customer of the at least one outstanding customer order includes an item ordered by a customer, and producing the item requires a required quantity of a required material;

determining a current state of an available inventory of at least one material from a plurality of material sources; and

periodically generating a work schedule and a material delivery schedule for producing the item using the at least one outstanding customer order and the current state of the available inventory, wherein

the periodically generating occurs at fixed time intervals;

the periodically generating occurs more than once during a manufacturing shift;

the determining the current state of the available inventory is performed such that the

determining the current state of the available inventory is completed immediately prior to the generating the work schedule and the material delivery schedule; and

the obtaining the at least one outstanding customer order is performed such that the

obtaining the customer order is completed immediately prior to the generating the work schedule and the material delivery schedule.

2. The method of claim 1 wherein

the at least one outstanding customer order and the current state of the available inventory are posted continuously for the generating the work schedule and the material delivery schedule.

3. The method of claim 1 wherein

the at least one outstanding customer order and the current state of the available inventory are posted continuously to an automated data warehouse.

4. The method of claim 1 wherein the determining the current state of the available inventory includes determining for each material of the at least one material of the available inventory:

a material source of the plurality of material sources from which the material can be obtained, wherein the material source is updated continuously;

an available quantity of the available material at the material source, wherein the available quantity is updated continuously; and

an availability time of the available quantity of the material at the material source to each operation of at least one operation of each manufacturing line of at least one manufacturing line of the factory, wherein the availability time is updated continuously.

5. The method of claim 1 wherein the obtaining the at least one outstanding customer order includes using a status for each customer order of at least one customer order, wherein the status for each customer order is updated continuously; and the status for each outstanding customer order corresponds to an outstanding status.

6. The method of claim 1 wherein the available inventory comprises external inventory.

7. The method of claim 1 wherein the available inventory comprises work-in-progress inventory.

8. The method of claim 1 wherein the available inventory comprises in-transit inventory.

9. The method of claim 1 wherein the available inventory comprises in-house inventory.

10. The method of claim 1 wherein the periodically generating the work schedule and the material schedule includes generating the work schedule and the material delivery schedule every two hours.

11. The method of claim 1 wherein

• the manufacturing shift comprises a number of hours less than or equal to eight; and the periodically generating the work schedule and the material schedule includes generating the work schedule and the material delivery schedule a plurality of times during the manufacturing shift.

12. The method of claim 1 wherein the plurality of material sources comprises an external material source, the external material source providing an external inventory of a first material of the at least one material of the available inventory; and the determining the available inventory of the material includes using an external visibility interface module to determine the available inventory of the first material in the external inventory.

19. A method for scheduling work and delivery of material for mass-producing information handling systems in a factory comprising: obtaining a plurality of customer orders, each customer order of the plurality of customer orders including an ordered information handling system, the customer order specifying components for the corresponding ordered information handling system, producing the information handling system ordered by the customer requiring a plurality of components, and at least one of the plurality of components varying from one ordered information handling system and another ordered information handling system based upon components specified by the customer order; determining a current state of an available inventory of at least one component from a plurality of component sources; and periodically generating a work schedule and a material delivery schedule for producing the ordered information handling system using the customer order and the current state of the available inventory, wherein the determining the current state of the available inventory is performed such that the determining the current state of the available inventory is completed immediately prior to the generating the work schedule and the material delivery schedule; and the obtaining each of the plurality of customer orders is performed such that the obtaining the plurality of customer orders is completed immediately prior to the generating

the work schedule and the material delivery schedule.

20. The method of claim 19 wherein

the customer order and the current state of the available inventory are posted continuously for the generating the work schedule and the material delivery schedule.

21. The method of claim 19 wherein

the customer order and the current state of the available inventory are posted continuously to an automated data warehouse.

22. The method of claim 19 wherein the determining the current state of the available inventory includes

determining a current state of the available inventory for each component of the plurality of components;

a component source of the plurality of component sources from which the component can be obtained, wherein the component source is updated continuously;

an available quantity of the available component at the component source, wherein the available quantity is updated continuously; and

an availability time of the available quantity of the component at the component source to each operation of at least one operation of each manufacturing line of at least one manufacturing line of the factory, wherein the availability time is updated continuously.

23. The method of claim 19 wherein

the obtaining the customer order includes using a status for each customer order, wherein the status for each customer order is updated continuously; and the status for each customer order corresponds to an outstanding status.

24. The method of claim 19 wherein

the available inventory comprises external inventory.

25. The method of claim 19 wherein

the available inventory comprises work-in-progress inventory.

26. The method of claim 19 wherein

the available inventory comprises in-transit inventory.

27. The method of claim 19 wherein  
the available inventory comprises in-house inventory.

28. The method of claim 19 wherein  
the periodically generating the work schedule and the material schedule includes generating the  
work schedule and the material delivery schedule every two hours.

29. The method of claim 19 wherein  
a manufacturing shift comprises a number of hours less than or equal to eight; and  
the periodically generating the work schedule and the material schedule includes generating the  
work schedule and the material delivery schedule a plurality of times during the  
manufacturing shift.

30. The method of claim 19 wherein  
the plurality of component sources comprises an external component source, the external  
component source providing an external inventory of the first component; and  
the determining the available inventory of the component includes using an external  
visibility interface module to determine the available inventory of the first  
component in the external inventory.